



Donor Charter

As a charity seeking donations from the public Huntington's Disease Association of Ireland (HDAI) aims to comply with the Charities Regulator Guidelines on Fundraising from The Public. Our pledge is to treat all our donors with respect, honesty and openness. We commit to being accountable and transparent so that donors and prospective donors can have full confidence in HDAI.

Respect

- All fundraising will respect the rights and dignity of donors, beneficiaries and the public.
- Fundraising activities will not be unreasonably persistent, intrusive or place undue pressure on people to donate. Should someone not wish to donate, or wish to cease making a donation, that decision will be respected.
- Beneficiaries will not be presented in a disrespectful way in promotional activities and, where possible and appropriate, clients and beneficiaries will have an input into the promotional strategies of HDAI.

Honesty and Integrity

- Fundraising will occur in an honest and truthful manner.
- Fundraisers will act with integrity and not misrepresent HDAI, its need for funds or how they will be applied.
- Questions about fundraising activities and fundraising costs will be answered honestly and in a timely manner.
- Information about HDAI's charitable purpose and activities will be made freely available.
- Charitable donations and gifts will be used for the purposes for which they were donated.

Transparency and Accountability

- HDAI will take responsibility for its actions and will be capable of explaining, clarifying and justifying those actions.
- HDAI's trustees and management will explain and account to donors and the public for HDAI's actions.
- HDAI will operate in an open, frank and honest way and will ensure that transactions, operations, information and communications are easily understood by donors and the public alike.

- HDAl will clearly identify to donors and the public the cause for which the fundraising is occurring and how donations will and are being used.
- HDAl will provide ways whereby those interested can easily contact HDAl.
- HDAl will have a procedure in place to address complaints.

What to do if you have feedback

If you do have a comment about any aspect of our work, you can contact HDAl in writing, by telephone or email. In the first instance, your comment will be dealt with by our Information and Services Coordinator. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

Write to:

Huntington's Disease Association of Ireland,

Carmichael Centre,

North Brunswick Street,

Dublin 7, D07 RHA8

Tel: 01 872 1303

Email: patricia@huntingtons.ie

We are open Monday to Friday 9am to 5pm (HDAl have 1.5 whole time equivalent staff)